

**WE'RE RECRUITING!
COULD YOU BE
OUR NEW...**



INSPIRING AND GROWING
COMMUNITIES OF HOPE

SUPPORTER CARE & ENGAGEMENT COORDINATOR

RELATIONSHIPS AND SOCIAL MEDIA/MARKETING
16 HRS PER WEEK OVER 3-4 DAYS £27,025 PA PRO RATA £11,530 ACTUAL

Could you be the creative person we're looking for to raise awareness of Hope Nottingham's work within local communities, nurture relationships with our existing supporters, and engage new ones? Are you proficient in social media and marketing and capable of contributing to our food & fund raising strategy?

This role will include:

- Raising awareness of and promoting Hope Nottingham's work, developing a calendar of engagement activities throughout the year.
- Building and maintaining relationships with local churches, schools, community groups and other organisations, and representing Hope at external events.
- Maintaining and growing our relationship with our supporters through effective, engaging and inspiring communications, including in-person and online events as well as via our social media channels.
- Leading on and developing initiatives and resources for effective fundraising and food donation strategies.
- Developing and collating 'stories' and resources to help communicate the impact of Hope Nottingham's work with our guests, local communities and volunteers.

About you

- Demonstrable training or qualifications in marketing, communications and/or PR is essential
- Skilled in writing for business, using design tools e.g. Canva or similar, with a keen visual eye
- Experienced in managing social media channels.
- Confident to present and deliver talks to a wide range of different audiences.
- Literate and creative to produce engaging and inspiring content and resources to engage support.
- People skills are essential to connect with our guests, supporters, volunteers and external organisations.
- A driving licence and access to a car is essential to travel easily between sites and attend external events/visits.
- Willing and able to support and uphold our Christian Vision, Mission and Values and communicate them across different audiences.
- Can work flexibly including evenings and weekends to meet the needs of our supporters.

To arrange an informal discussion about this role or a visit please contact recruitment@hopenottingham.org.uk

Employee Benefits

- Opportunity to make a real difference in the lives of individuals and communities;
- We are a friendly and welcoming team of 13 staff with approximately 370 volunteers across all sites;
- Generous 28 days of holiday per year (includes 3 days between Christmas and New Year) + bank holidays (pro-rata);
- Employee Assistance Program including access to our in-house Chaplain and a free telephone counselling helpline;
- Team well-being / retreat days;
- Opportunities for training and development;
- Regular supervision and ongoing support from your line manager.



APPLY VIA [INDEED HERE](#) CLOSING DATE FRI 21ST JUNE INTERVIEWS THURS 27TH JUNE

[VIEW THE FULL JOB DESCRIPTION HERE](#) FOR QUERIES CONTACT RECRUITMENT@HOPENOTTINGHAM.ORG.UK

Hope Nottingham began as a small drop in café with a dozen volunteers in 2010 and has now grown to encompass 14 foodbanks supporting communities across the Nottingham area, with main hubs in Beeston and Carlton, seeking to offer holistic and life-changing support for hundreds of people. Hope Nottingham holds the East and West Nottingham Trussell Trust Franchise and partners with various churches and organisations including Citizens Advice Bureau. For more information, see www.hope-nottingham.org.uk